

ITER

Project Management

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china eu india japan korea russia usa

NAS Committee on Strategic Plan for US Burning Plasma Research, 1 - 2 Feb. 2018

1/68

Table of Contents

- ☐ **ITER Project Complexity**
- ☐ **PM: Where do we come from?**
- ☐ **Addressing Structural Complexity**
- ☐ **Addressing Dynamic Complexity**
- ☐ **Addressing Issues and Risks**
- ☐ **Addressing Complexity holistically**
- ☐ **Summary**

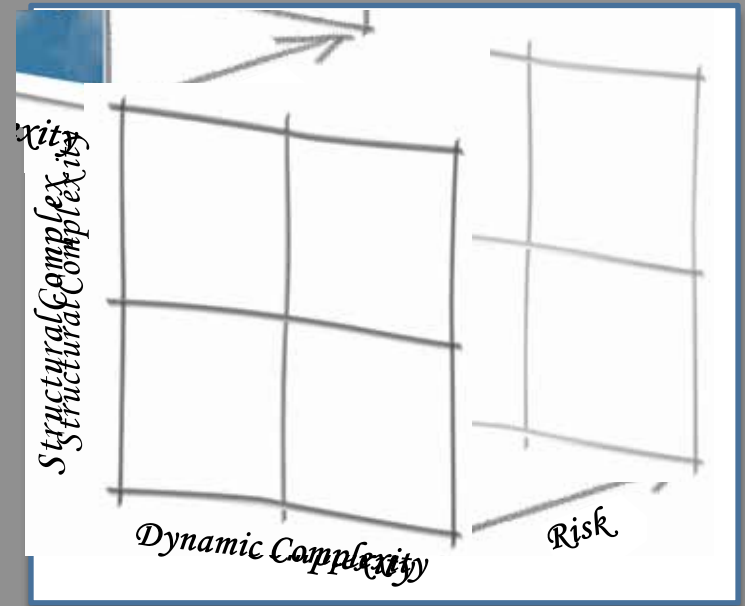
☐ **ITER Project Complexity**

- ☐ **PM: Where do we come from?**
- ☐ **Addressing Structural Complexity**
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ITER

Project Complexity

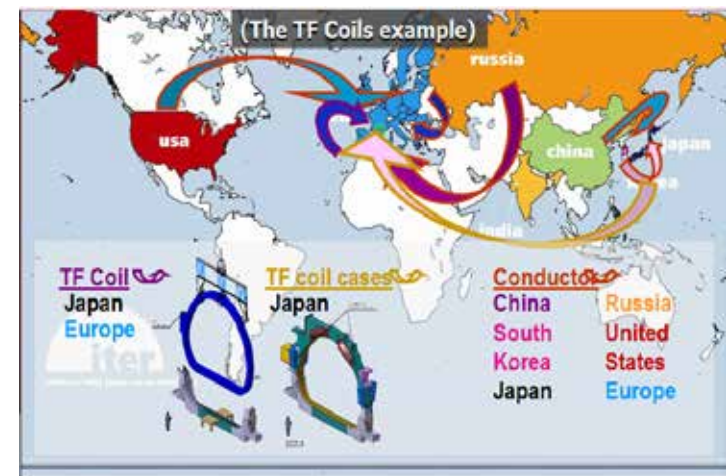
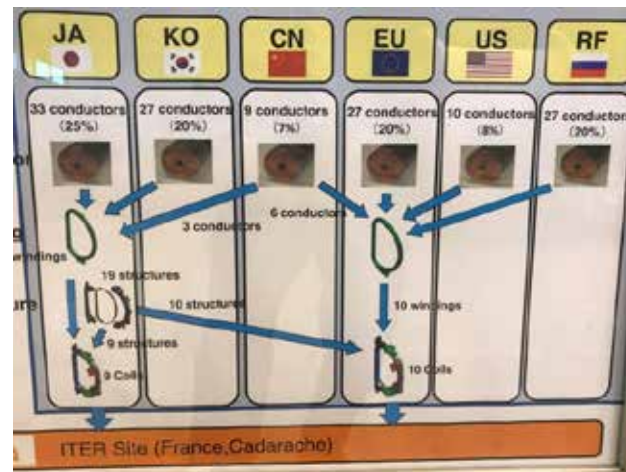
- ❑ Structural Complexity
- ❑ Dynamic Complexity
- ❑ Risk



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Structural Complexity

Global
Supply Chain



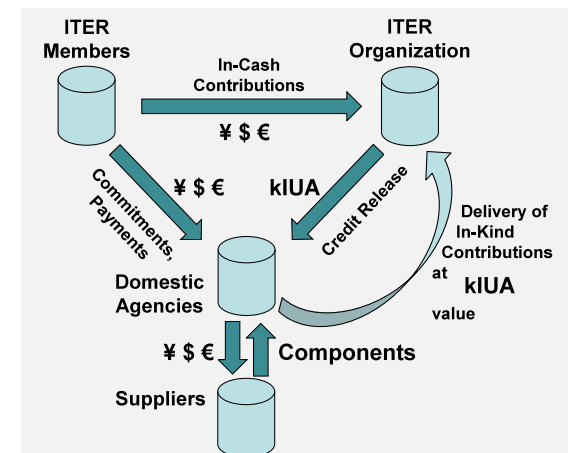
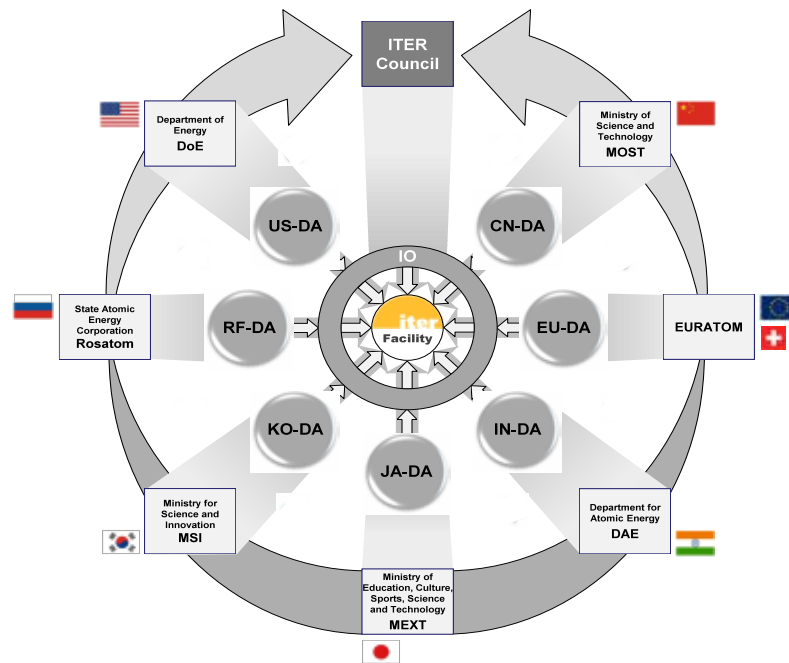
- Science vs industrial
- Non-nuclear vs nuclear

ITER

Structural Complexity

Governance Structure(s)

Global Supply Chain



- Science vs industrial
- Non-nuclear vs nuclear

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6/68

ITER

Structural Complexity

- ❑ **ITER Agreement set up a structure where IO as the overall integrator does not have organizational control over the Domestic Agencies (component suppliers)**
- ❑ **Domestic Agencies have their own reporting and financial/budgetary structure**
- ❑ **Drivers for IO (schedule progress, functional performance, overall cost optimization) and DAs (individual entity cost reduction) are not always aligned**

Governance
Structure(s)

Global
Supply Chain

- Science vs industrial
- Non-nuclear vs nuclear

ITER

Structural Complexity

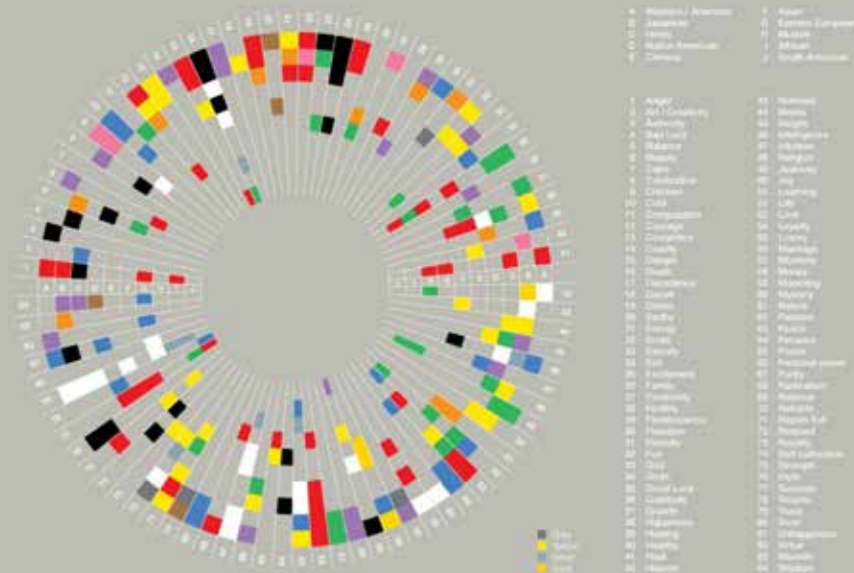
Cultures:

A380: 1 Member
ISS: 5 Members
ITER: 7 Members

Governance Structure(s)

Global Supply Chain

Colours In Cultures



- Science vs industrial
- Non-nuclear vs nuclear

ITER

Structural Complexity

Cultures:

A380: 1 Member
ISS: 5 Members
ITER: 7 Members

Drawings:

A380: 79,000
ITER: 250,000

Cost of Development (ca.)

ISS: 100 €bn
ITER: 20 €bn

Project FTEs:

A380: 6,000
ITER: 3,000

Governance Structure(s)

System of Systems

Parts:

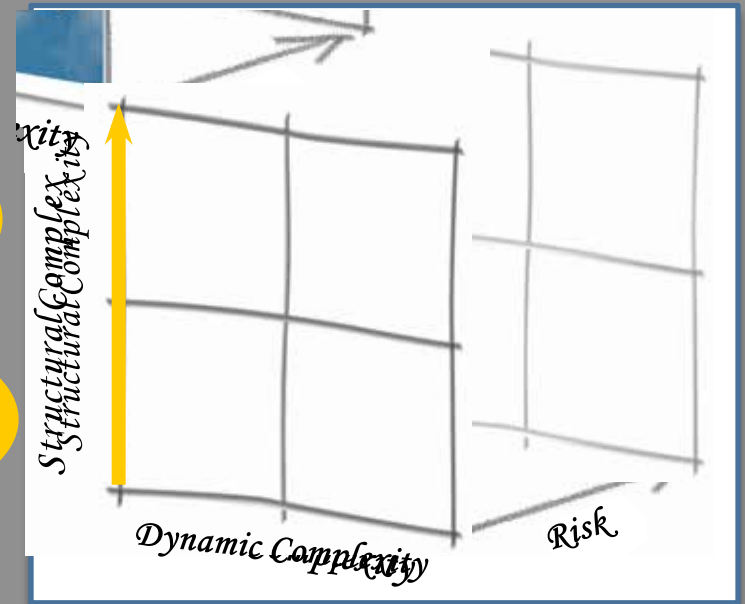
747: $5 \cdot 10^6$
ITER: $10 \cdot 10^6$

Global Supply Chain

Interface Challenges and Systems

Cultures:

- Science vs industrial
- Non-nuclear vs nuclear



ITER

Dynamic Complexity

Technology
Changes

Product
Changes

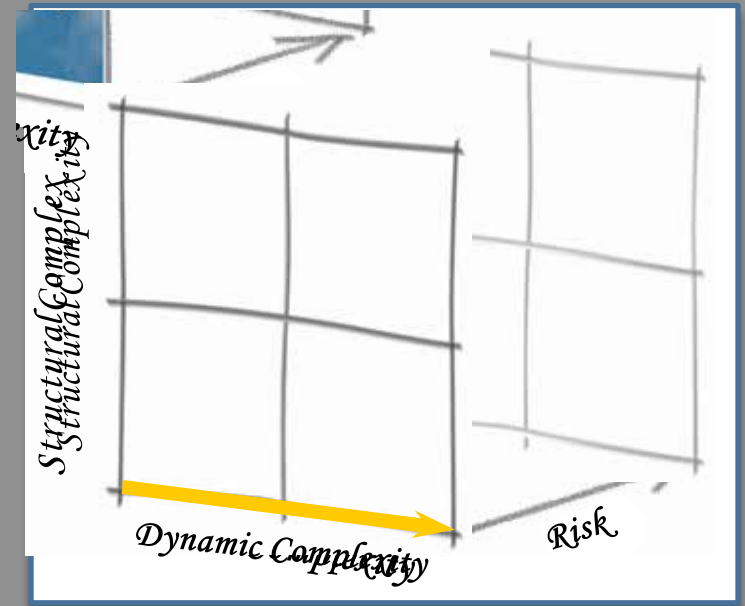
Financing
Changes

Objectives
Changes

Process
Changes

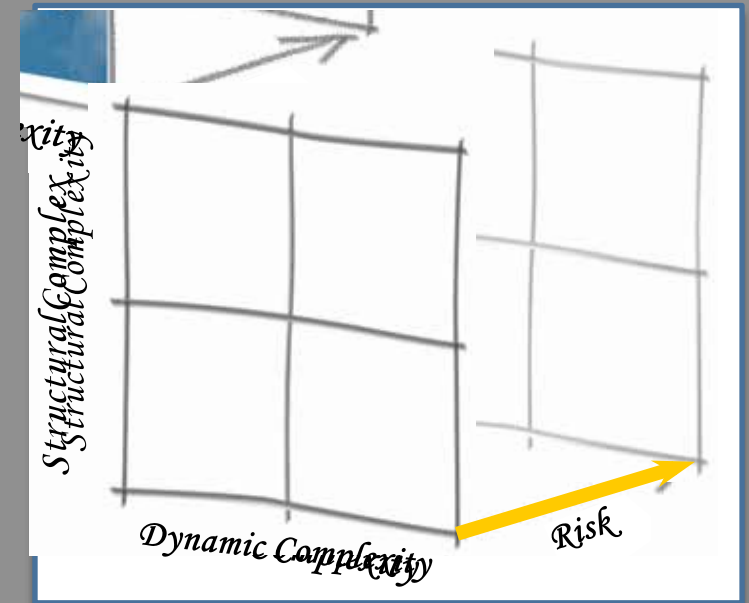
People
Changes

Organization
Changes



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Risks (and Issues)

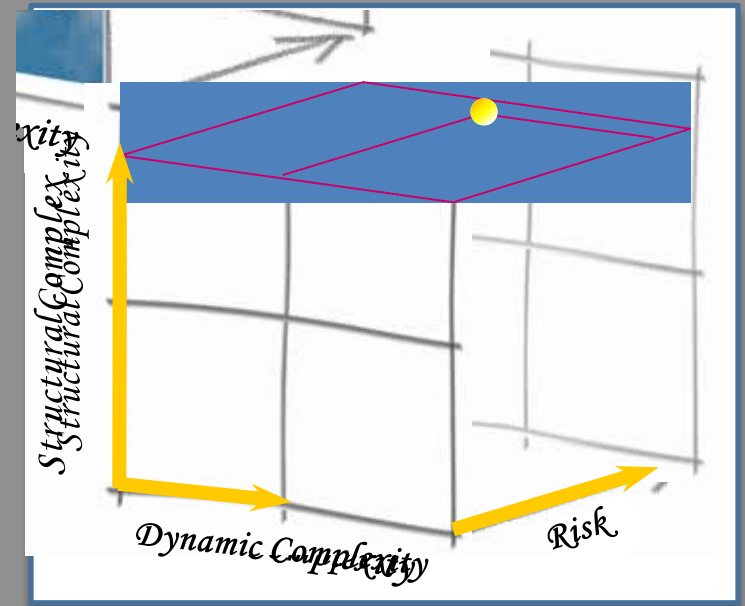


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Project Complexity

- ❑ High Structural Complexity
- ❑ Medium Dynamic Complexity
- ❑ More than medium Risk

➔ Significant level of Complexity!



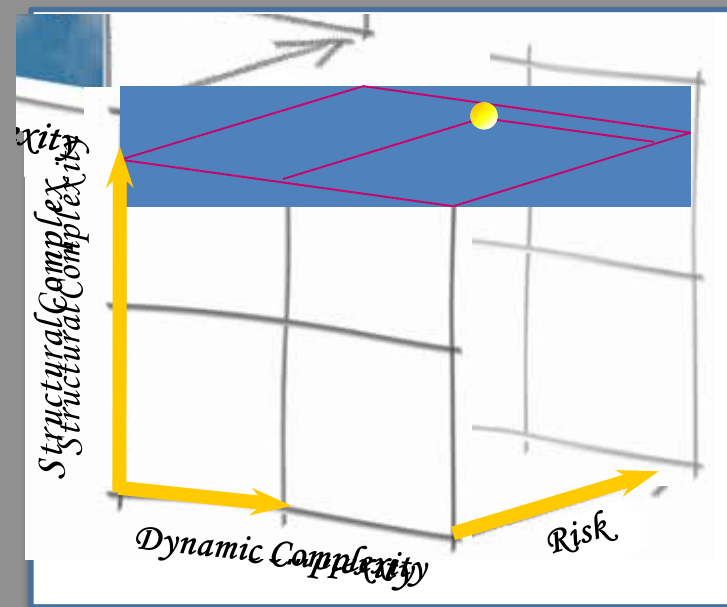
ITER

Project Complexity

- ❑ High Structural Complexity
- ❑ Medium Dynamic Complexity
- ❑ More than medium Risk

➔ Significant level of Complexity!

➔ How to manage this Complexity?



- ❑ **ITER Project Complexity**

- ❑ **PM: Where do we come from?**

- ❑ **Addressing Structural Complexity**

- ❑ **Addressing Dynamic Complexity**

- ❑ **Addressing Issues and Risks**

- ❑ **Addressing Complexity holistically**

- ❑ **Summary**

<2013

Excerpt

- ❑ **As a result of the complex governance setup, award of fabrication contracts in the past, when design was still evolving, was**
 - ❑ **made further complex by extremely complicated breakdown of components scope between multiple DAs and IO, resulting in complex interfaces and uncertain cost boundaries between DAs and IO**
 - ❑ **lacking decision speed as there was no central funding mechanism for compensating impact of design changes to be cascaded to the DAs**

2013

Excerpt

ITER Management Assessment (“Madia Report”)

- ☐ lack of a strong Project Management culture
- ☐ unrealistic schedule
- ☐ inadequate Systems Engineering and Design Integration
- ☐ a stove-piped organizational structure and inefficient management organization
- ☐ lack of a strong nuclear safety culture
- ☐ lack of effective IO-DA decision-making

2013

Excerpt

ITER Management Assessment (“Madia Report”)

- ☐ lack of a strong Project Management culture
- ☐ unrealistic schedule
- ☐ inadequate Systems Engineering and Design Integration
- ☐ a stove-piped organizational structure and inefficient management organization
- ☐ lack of a strong nuclear safety culture
- ☐ lack of effective IO-DA decision-making

➔ **Massive improvements required to project manage ITER**

2015

Excerpt

Action Plan presented by elect DG B. Bigot

- ❑ **Integrate IO and DAs under the leadership of the DG, while respecting the ITER Agreement:**
 - ❑ **Provide DG with the global and ultimate technical responsibility, with DAs to participate in all key decision making processes**
 - ❑ **Introduce an Executive Project Board**
 - ❑ **Not only reinforce the Project Control Office and establish a Central Integration Office (CIO), but also strengthen their ties to their counterparts in the DAs**
 - ❑ **Create integrated IO/DA(s) project teams**

2015

Excerpt

Action Plan presented by elect DG B. Bigot

- ☐ **Provide DG with a central fund to finance technical changes initiated by the IO, so that technical decisions in the overall interest of the project can be taken much faster**
- ☐ **Implement powerful coordination tools for establishing a nuclear project culture**
- ☐ **Develop a project culture based on mutual trust, project loyalty and team spirit**
- ☐ **Implement a new organization at the IO in support of the above**
- ☐ **Hire senior managers with industrial background in managing complex projects**

2015

Excerpt

Action Plan presented by elect DG B. Bigot

- ❑ Provide DG with a central fund to finance technical changes initiated by the IO, so that technical decisions in the overall interest of the project can be taken much faster
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- ❑ Develop a project culture based on mutual trust, project loyalty and team spirit
- ❑ Implement a new organization at the IO in support of the above
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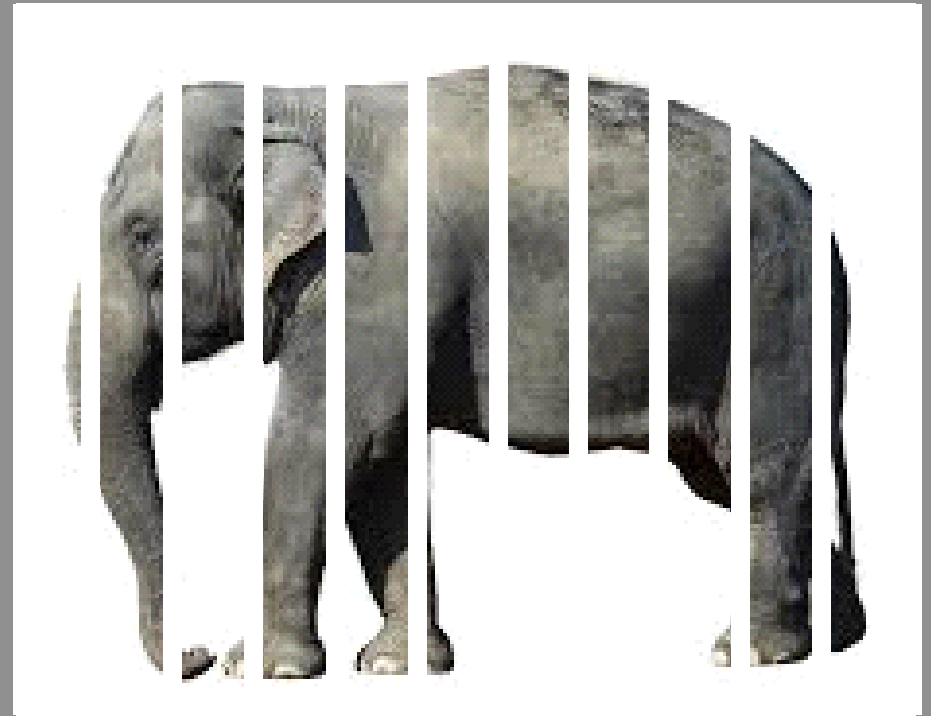
➔ Action Plan fully supported by ITER Council and DAs

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Today

Addressing Structural Complexity

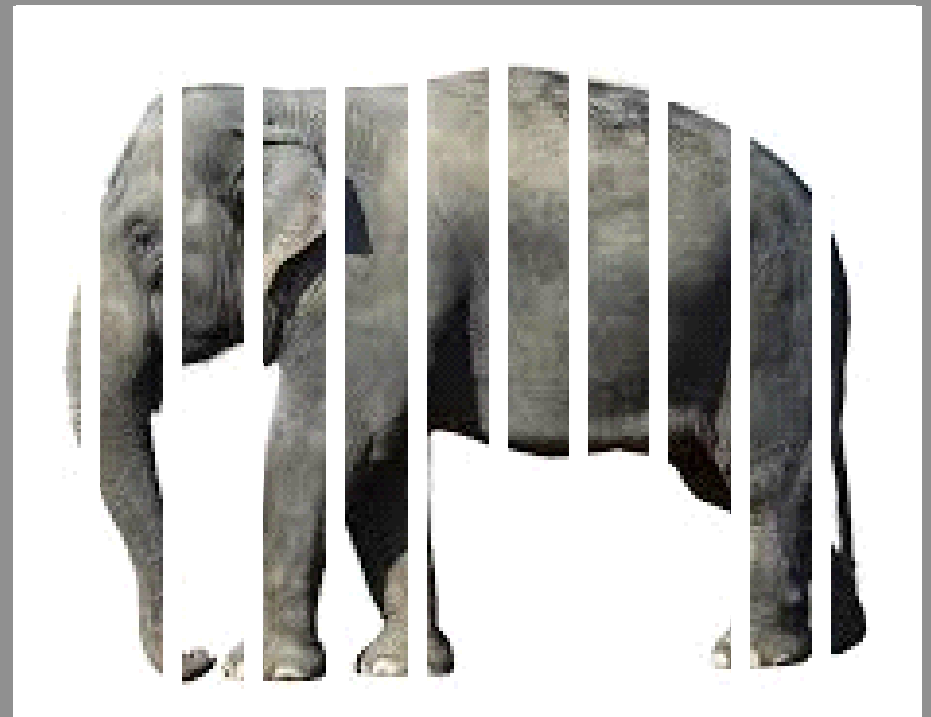


➔ Slicing the Elephant

Today

Addressing Structural Complexity

- ☐ Break down of content along different dimensions, e.g.
 - ☐ System
 - ☐ Work
 - ☐ Requirements / V&V
 - ☐ Schedule
 - ☐ Site
 - ☐ Organization



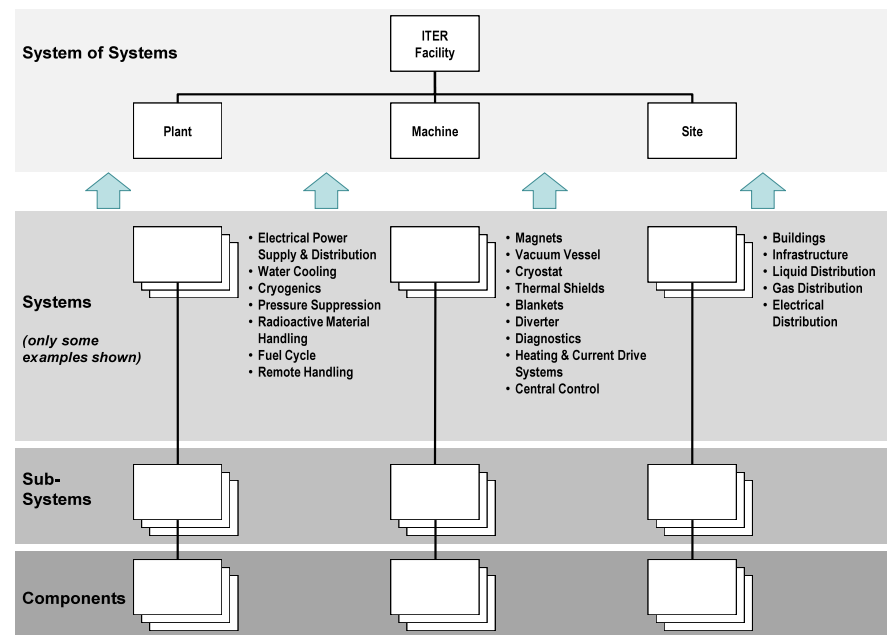
Today

Addressing Structural Complexity

- Break down of content along different dimensions, e.g.

□ **System**

ITER Plant Breakdown Structure (PBS)



Today

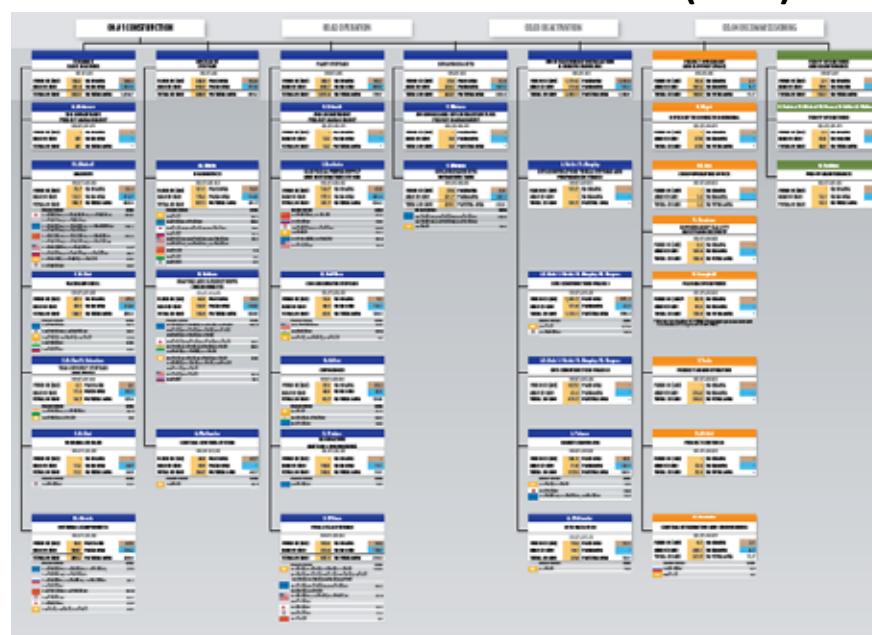
Addressing Structural Complexity

□ Break down of content along different dimensions, e.g.

□ System

□ **Work**

ITER Work Breakdown Structure (WBS)



Today

Addressing Structural Complexity

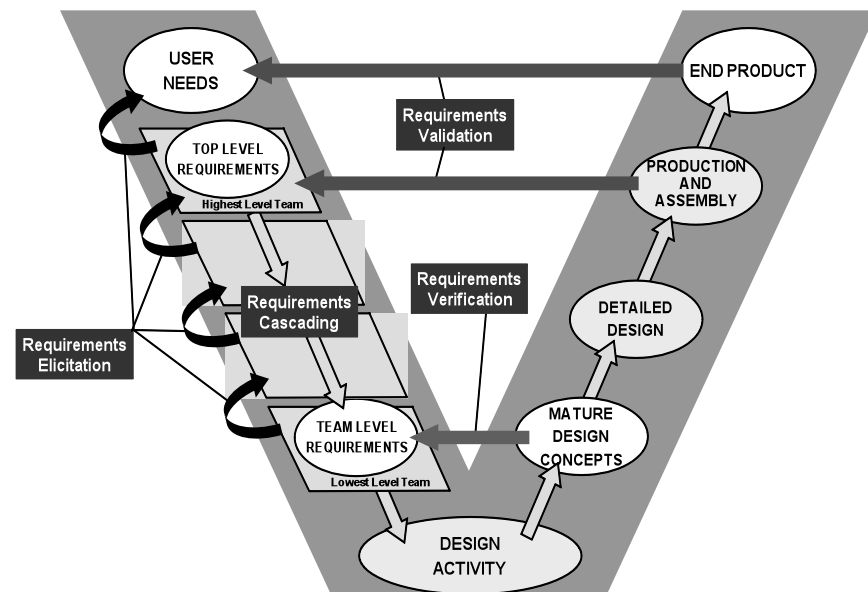
- Break down of content along different dimensions, e.g.

- System

- Work

- Requirements**

ITER Requirements and V&V Management



Today

Addressing Structural Complexity

□ Break down of content along different dimensions, e.g.

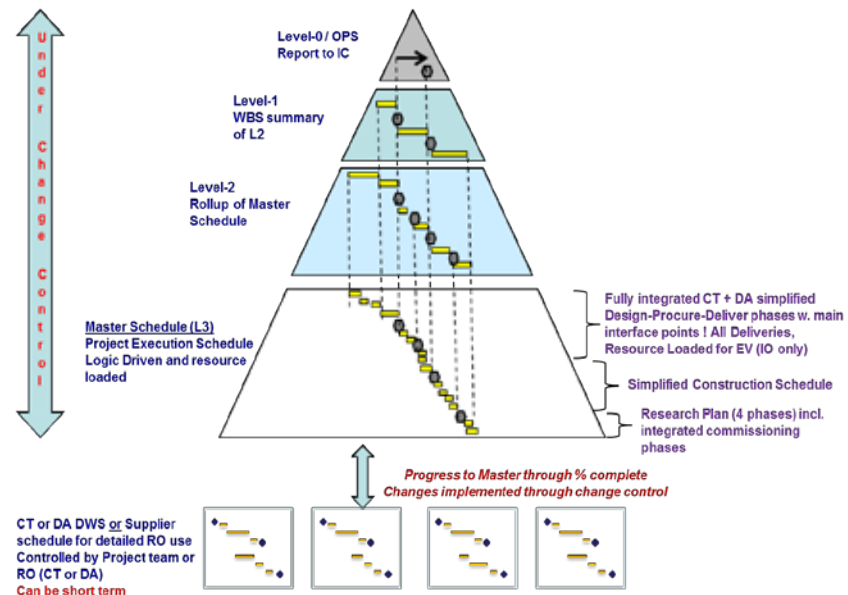
□ System

□ Work

□ Requirements

□ **Schedule**

ITER Schedule Governance



Today

Addressing Structural Complexity

- Break down of content along different dimensions, e.g.

- System

- Work

- Requirements

- Schedule

- Site**

ITER Geographic Breakdown Structure (GBS)



Today

Addressing Structural Complexity

□ Break down of content along different dimensions, e.g.

□ System

□ Work

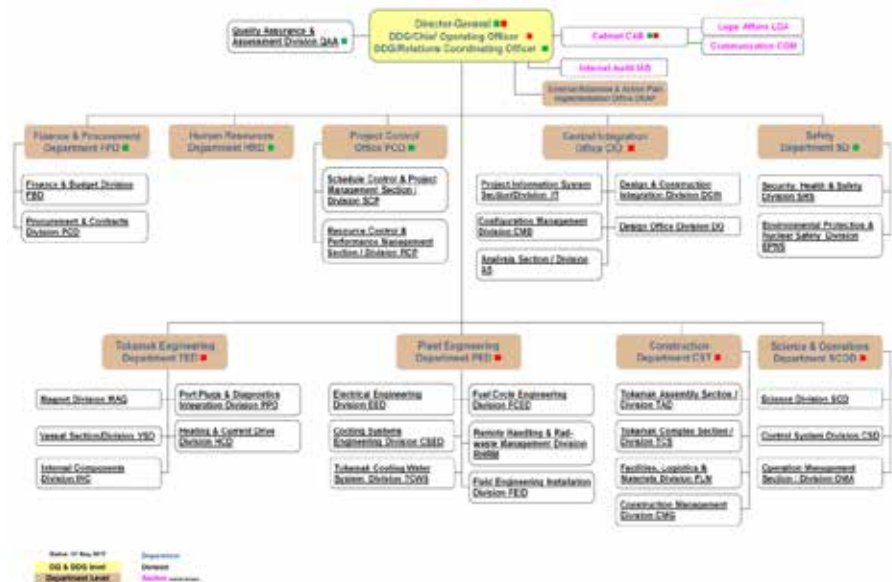
□ Requirements

□ Schedule

□ Site

□ **Organization**

ITER Organization Breakdown Structure (OBS)



Today

Addressing Structural Complexity

- ❑ 'Slicing the Elephant' requires tight management and control of I³
 - ❑ Interfaces managed through Interface Sheets
 - ❑ Interdependencies managed through schedule governance and customer-supplier relationship monitoring tools
 - ❑ Interchangeabilities managed through Configuration Management

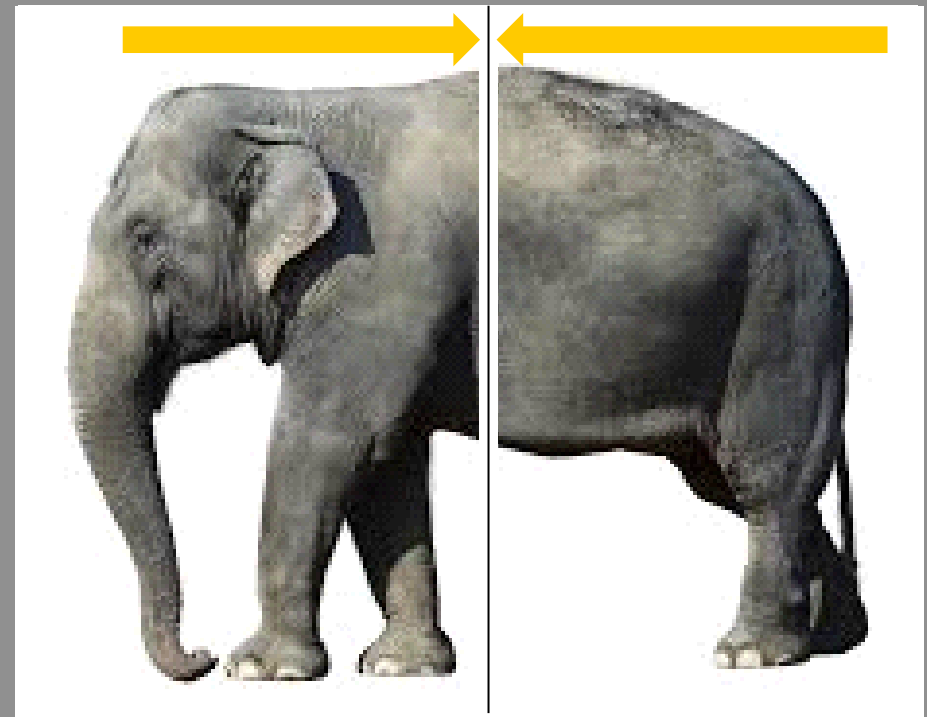


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Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner

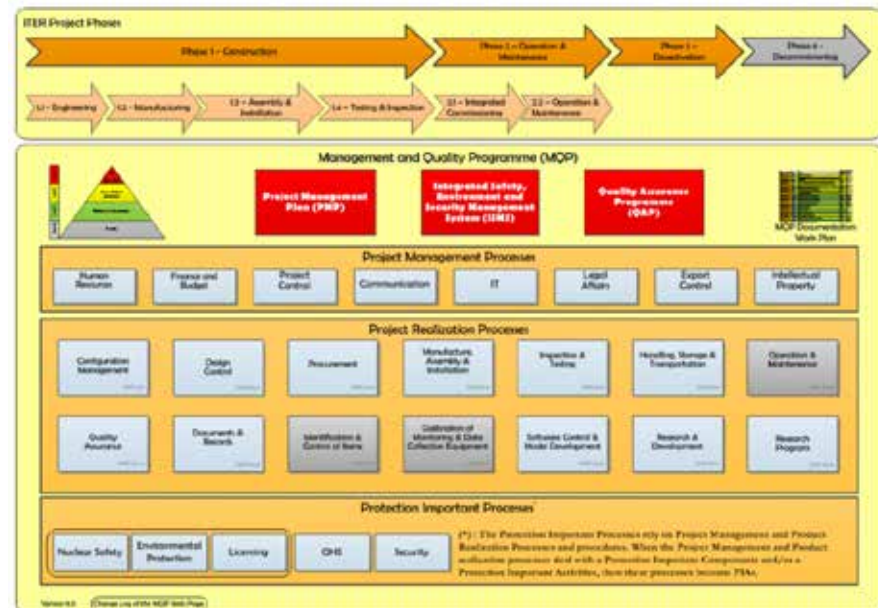
Today

Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

□ Processes

ITER Management & Quality Program (MQP)



Today

Addressing Dynamic Complexity

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Processes

ITER Management & Quality Program (MQP)



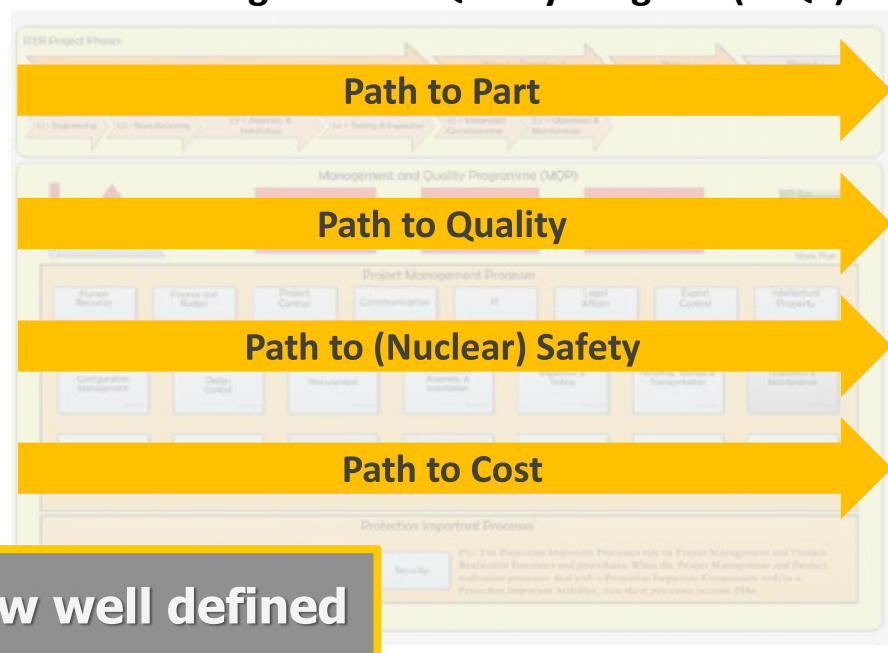
Today

Addressing Dynamic Complexity

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- **Processes**

ITER Management & Quality Program (MQP)



➡ 'Business Operating System' now well defined

Today

Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- Processes

- **Change Control**

Baselines

- Technical Baseline
- Updated Cost and Schedule Baseline approved 'ad referendum' in November 2016
 - after review by an ITER Council Working Group on the Independent Review of the Updated Long Term Schedule and Human Resources (ICRG)
 - based on best technically achievable and risk-reducing '4-Stage Approach' from FP (Dec '25) to DT operations (Dec '35)
 - on purpose without initial schedule or cost contingency

Today

Addressing Dynamic Complexity

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Baselines

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➔ **Baselines serve as references against which change is controlled**

Today

Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

□ Processes

□ **Change Control**

Decision Making Hierarchy

Control Level	Decision Authority	Topics for Decision		To be Consulted
		Topics (Examples)	@ Level	
0	IC ASN	• Project Baseline Document(s)	0	STAC MAC
		• IROs to Project Baseline(s)	0	
		• Baseline Change Requests	0	
		• IO-OBS	1-n	
		• Generally: Items which are depicted in the Article 6 of the ITER Agreement		
I	IO-DG	• Project Baseline Document(s)	1	EPB
		• IROs to Project Baseline(s)	1	
		• Baseline Change Requests	1	
		• Reserve Fund allocation		
II	IO-DDG	• Project Baseline Document(s)	2	CCB-II
		• IROs to Project Baseline(s)	2	
		• Baseline Change Requests	2	
III	Various*	• Project Baseline Document(s)	3	CCB-III
		• IROs to Project Baseline(s)	3	
		• Baseline Change Requests	3	
		• PBS	1-n	
		• WBS	0-n	
		• Changes which do not impact the Project Baseline		Potentially affected Stakeholders
IV	Various*	• Within the authority of a single organization, or organizational unit, with no impact on another organization, unit or system		Potentially affected Stakeholders

Today

Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

□ Processes

□ **Change Control**

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		• Baseline Change Requests	3	
		• PBS	1-n	
		• WBS	0-n	Potentially affected Stakeholders
		• Changes which do not impact the Project Baseline		

➡ **Hundreds of Change Requests have been processed and implemented**

Today

Addressing Dynamic Complexity

- ❑ Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- ❑ Processes

- ❑ **Change Control**

Reserve Fund

- ❑ covers cost of IO-directed design/ scope changes post-March 2015
- ❑ 1.05 Billion EUR in the Updated Baseline
- ❑ at the discretion of the DG, subject to EPB consultation
- ❑ ~ 29% used so far/ in pipeline

Today

Addressing Dynamic Complexity

- ❑ Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- ❑ Processes

- ❑ **Change Control**

Reserve Fund

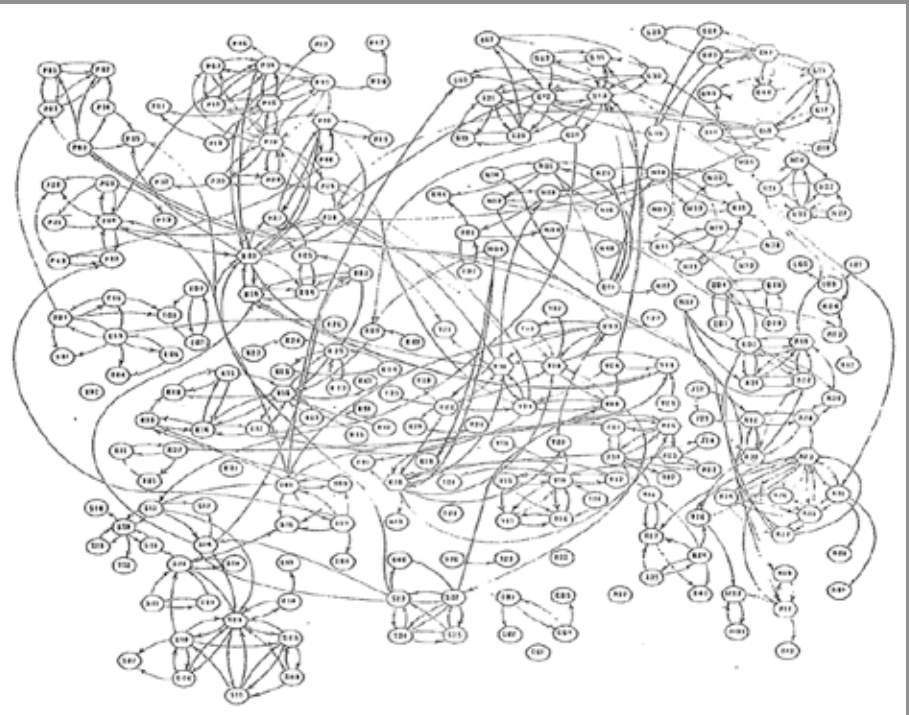
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- ❑ 1.05 Billion EUR in the Updated Baseline
- ❑ at the discretion of the DG, subject to EPB consultation
- ❑ ~ 29% used so far/ in pipeline

➔ Speed of decision-making has been substantially increased

Today

Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.
 - Processes
 - Change Control
 - **Effective Communication**



Today

Addressing Dynamic Complexity

- ❑ Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.
 - ❑ Processes
 - ❑ Change Control
 - ❑ **Effective Communication**



Today

Addressing Dynamic Complexity

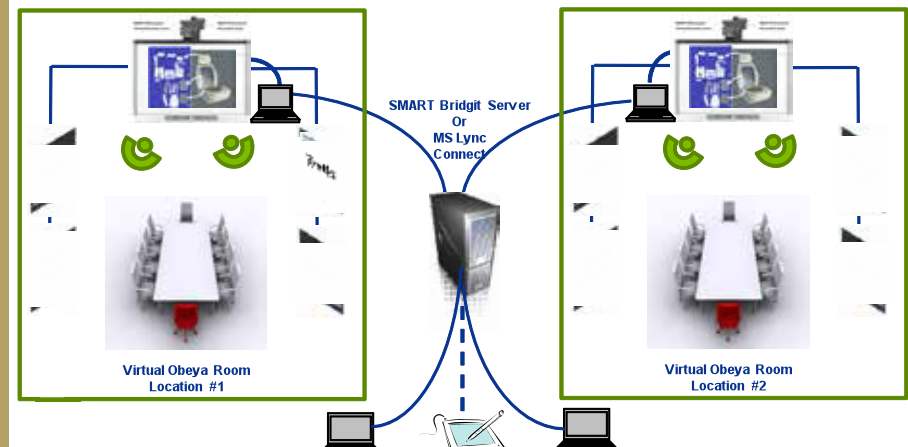
- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- Processes

- Change Control

- **Effective Communication**

(1) Worldwide Connectivity



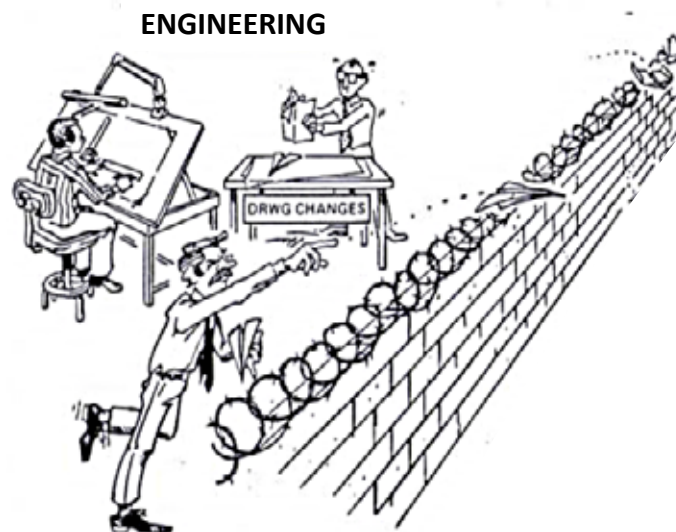
➡ Videoconferencing intensively used as 2nd best way of communication

Today

Addressing Dynamic Complexity

- ❑ **Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.**
 - ❑ **Processes**
 - ❑ **Change Control**
 - ❑ **Effective Communication**

(2) Integrated Project Teams



Today

Addressing Dynamic Complexity

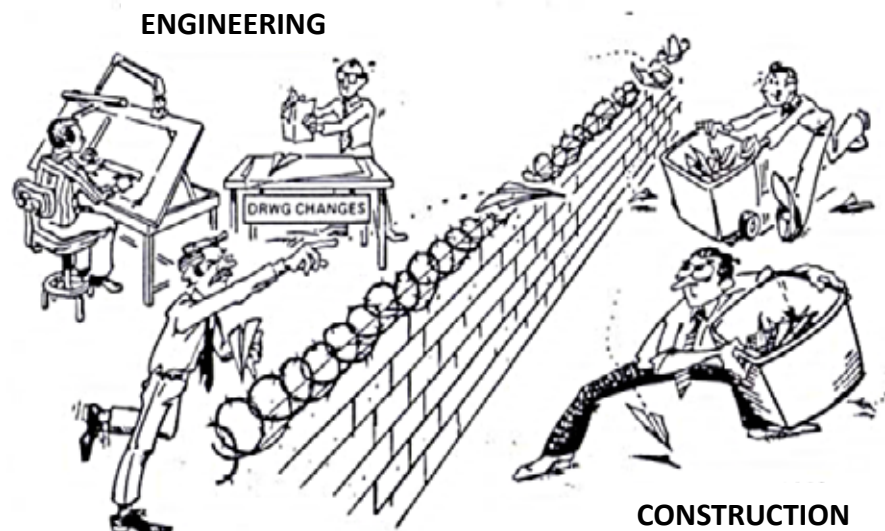
- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- Processes

- Change Control

- Effective Communication**

(2) Integrated Project Teams



Today

Addressing Dynamic Complexity

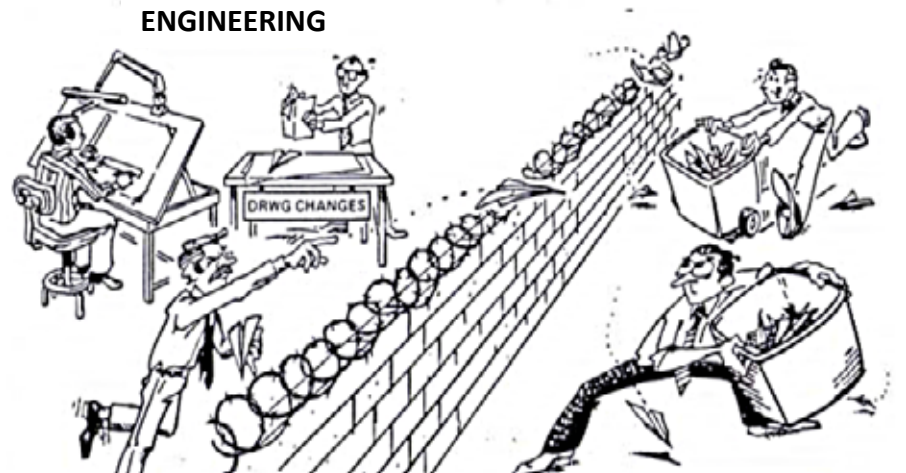
- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- Processes

- Change Control

- **Effective Communication**

(2) Integrated Project Teams



➔ PTs introduced for a variety of deliverables (VV, BIPS, Cryo, TBM)

Today

Addressing Dynamic Complexity

- ❑ Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.
 - ❑ Processes
 - ❑ Change Control
 - ❑ Effective Communication
 - ❑ **Competences of People**

(1) Experience-based People Selection



Today

Addressing Dynamic Complexity

- ❑ Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.
 - ❑ Processes
 - ❑ Change Control
 - ❑ Effective Communication
 - ❑ **Competences of People**

(2) ITER Academy



Today

Addressing Dynamic Complexity

- ❑ Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.
 - ❑ Processes
 - ❑ Change Control
 - ❑ Effective Communication
 - ❑ **Competences of People**

(3) Annual Performance Assessment



Today

Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- Processes
- Change Control
- Effective Communication
- Competences of People



Today

Addressing Dynamic Complexity

- Addressing Dynamic Complexity is all about responding to change in a controlled, yet agile manner.

- Processes
- Change Control
- Effective Communication
- Competences of People



Frequency
of Change

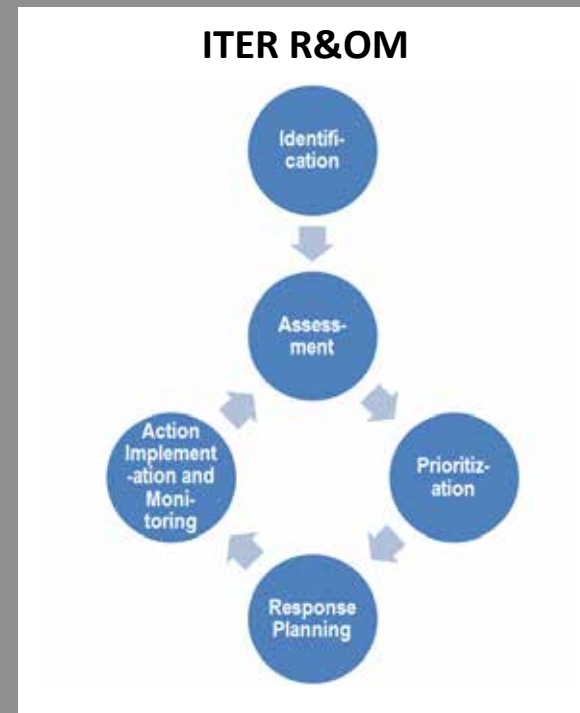
→ Effective Communication and People Competences vital for ITER

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Addressing Issues and Risks

- ❑ ITER Project Baseline comes without any initial contingencies for cost and schedule
- ❑ The Project has to identify and generate opportunities to manage issues and risks



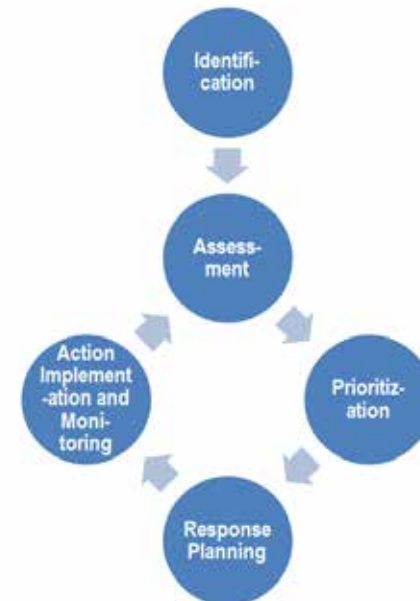
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Addressing Issues and Risks

- ❑ ITER Project Baseline comes without any initial contingencies for cost and schedule
- ❑ The Project has to identify and generate opportunities to manage issues and risks

➔ Holistic IRO Management

ITER R&OM



Today

Addressing Issues and Risks

- ❑ ITER Project Baseline comes without any initial contingencies for cost and schedule
- ❑ The Project has to identify and generate opportunities to manage issues and risks

➔ Holistic IRO Management

➔ Professional, but classical approach

ITER R&OM

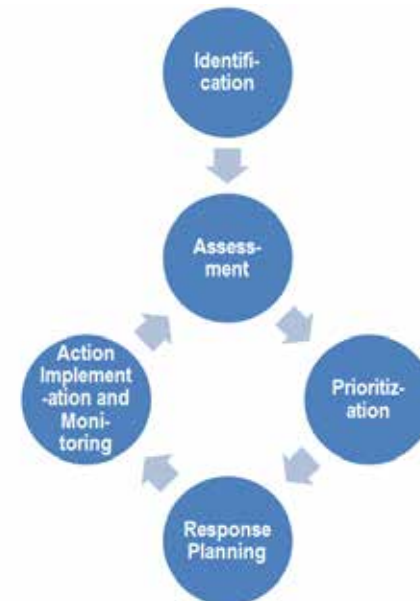


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Today

Systems Engineering and Design Integration

- ❑ CIO established to systematically implement
 - ❑ Systems Engineering (Design Control)
 - ❑ Configuration Management
 - ❑ Design Integrationacross the Project.
- ❑ Transversal functions, such as nuclear integration and functional analysis, have been clearly defined and systematically controlled since 2017
- ❑ Methods, processes, tools now are industry state-of-the-art

➔ Implementation Plans defined and being executed

Today

Product Lifecycle Management (PLM) System

- ❑ Approval for introduction of PLM system in 2015
- ❑ Tool customization during 2016-2017
- ❑ Deployment of system kicked-off in 2017
- ❑ Initially used in support of Configuration Management

➔ Backbone for managing technical data during ITER lifetime set up

Today

Project Status Reporting

- ❑ Overall Project status periodically reported to EPB and IC, thereby providing the basis for recoveries and risk mitigations
- ❑ Typical status report includes:
 - ❑ Overall status of Project progress, including % complete
 - ❑ Status of High Level Project Milestones
 - ❑ Major risks and challenges
 - ❑ Earned Value Management indicators – SPI and CPI
 - ❑ KPIs for transversal process performance

➔ A robust mechanism for monitoring and reporting is in place

Today

External Audits

- ❑ Since the Madia Report, ITER's capabilities to manage the Project professionally have been audited at a variety of occasions, with more audits yet to come:
 - ❑ Bi-annual Management Assessments (2015, 2017)
 - ❑ ICRG – 2016
 - ❑ Risk Management – April 2017
 - ❑ Interface Freeze – September 2017
 - ❑ Configuration Management – August 2018
- ❑ Strong US representation in external audits/ validations

➔ External Audits provided much support towards better PM/SE

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Summary General

- ❑ Thanks to substantial improvements implemented since 2015, the ITER Project is under control – from a technical, cost and schedule perspective
- ❑ Deviations from baselines are constantly monitored and – where necessary – recovery or mitigation measures are implemented
- ❑ Project status is reported regularly in a transparent manner to EPB and IC
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➡ ITER sets the scene for regulations in nuclear fusion

Thank You!

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